

# SMS Terms & Conditions

*Last updated: 9/16/2026*

These SMS Terms & Conditions ("Terms") apply to the text messaging program operated by Sight Savers America ("SSA," "we," "us," "our"). By opting in, you agree to these Terms.

## Program Description

SSA sends text messages about eye care to adult participants and to the parents or guardians of the children we serve, including service updates, care coordination, and appointment reminders. We do not send text messages to children. This is not a marketing or promotional program.

## Opting In

You enroll by providing your mobile number and agreeing to receive text messages through our screening forms, intake process, or another consent method we offer. Consent to receive text messages is not a condition of receiving services from SSA.

## Message Frequency

Message frequency varies based on care needs.

## Cost

Message and data rates may apply, depending on your mobile carrier and plan. SSA does not charge for the messages themselves.

## Opting Out

You can cancel at any time by replying STOP to any message. After you send STOP, we will send one confirmation message and then stop sending texts to your number.

## Help

For help, reply HELP to any message or contact us at 1-800-942-2627 or [info@sightsaversamerica.org](mailto:info@sightsaversamerica.org).

## Carriers

Supported carriers may change, and carriers are not liable for delayed or undelivered messages.

## Privacy

Information collected through the messaging program is handled as described in our general Privacy Policy. We do not sell or share your mobile number or opt-in data with third parties for marketing purposes.

## Changes to These Terms

We may update these Terms from time to time. Changes take effect when posted, and we will update the "Last updated" date above.

## Contact Us

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Pelham, AL 35124  
1-800-942-2627  
[info@sightsaversamerica.org](mailto:info@sightsaversamerica.org)